

# **Frequently Asked Questions (FAQs)**

#### 1. How do I access the course materials?

empowerU modules are available online through <u>Aflatoun Academy</u> platform. Sign up and log in to your account to access the course materials. More details in the <u>Access</u> Guide.

## 2. Are there any technical requirements?

A computer, laptop or tablet connected to the Internet is required.

### 3. How long does it take to complete a unit or course?

The empowerU program consist of 6 different unis, with 2, 3 or 4 courses per unit, making a total of 17 courses. Each course module takes between 20 and 35 minutes.

## 4. How do I track my progress?

As a learner, you are able to see which course modules you have completed and what remains. Also, Aflatoun Academy tracks user progress and activity in detail (including course enrollments, study time, courses completed, certified users, average score...), so upon request, Aflatoun can share this data with teachers and facilitators.

#### 5. What are the methods of assessment?

Assessment and feedback s provided automatically within the course modules through different activities throughout the module and with a final quiz at the end. To pass the final quiz you need a minimum score of 80%.





# 6. Will I receive a certificate upon completion?

Yes. After completing each module course, you can claim for your Certificate of Completion. You just need to indicate your name and the date.

# 7. Can I download course materials for offline use?

Offline delivery is possible upon specific request, please send an email to dil@aflatoun.org

# 8. Is the access FREE for everyone?

The empowerU program is FREE only for Aflatoun network of partners. Different access conditions apply for users outside the Aflatoun network, requiring a payment to access to the full course program.

## 9. What if I have questions or need help?

Aflatoun Academy offers discussion forums within the courses, where you can ask any questions or seek help. You can also email us at <a href="mailto:dil@aflatoun.org">dil@aflatoun.org</a> or <a href="mailto:gemma@aflatoun.org">gemma@aflatoun.org</a>, we will try to respond within 24/48h and offer you the best support or solution to your request.

